

Dr. Ahmad Thougan Hindawi Bio (Jordan)

Former Minister of Industry and Trade of Jordan



Dr. Ahmad Hindawi has 25 years of experience in the government and private sectors. Between 1989 and 2005, He assumed leading positions in the government of Jordan including Minister of Industry and Trade (2004-2005), Director General of Jordan's Standards Institution (2000-2004), Assistant Secretary General of the Ministry of Industry and Trade (1999-2000), Director of the Industrial Development Department (1997-1999), and Industry and Telecommunications Sectors' Head at the Ministry of Planning (1992-1994). During all of his leading positions in the government, Dr. Hindawi developed and oversaw the implementation of economic policies that excelled Jordan's economic liberalization and integration into the world economy, as well as significantly advancing Jordan's trade and industry sectors. He led the development of Jordan's Industrial Policy, oversaw the amendment of numerous Jordanian legislations, and development of new ones, to insure their compatibility with WTO requirements including competition, IPR, anti-dumping and safeguard laws and regulations. His visionary and energetic leadership, involvement and contribution during his work at the Ministry of Industry and Trade played a very conducive role in Jordan's accession to the WTO, signing of the European Partnership Agreement, Arab Great Free Trade agreement, Free Trade Agreement with the United States of America and many other bilateral agreements with other countries. During his leadership of Jordan's Standards' Institution, Dr. Hindawi lead the process of amending 1200 Jordanian standards to insure that they are fully harmonized with international standards and that they do not constitute any barrier to trade. Dr. Hindawi personally introduced many innovative national programs aiming at enhancing the national and international competitiveness of Jordanian manufacturing and service industries, one of which has been the King Abdullah II Award for Excellence for the Private Sector which was launched by the Industrial Development Directorate headed by Dr. Hindawi in 1998. It is based on excellence and strategic planning concepts. It has been playing a role of paramount importance in encouraging Jordanian industries to continuously improve their products, services, systems and organizational performance, achieving customer satisfaction, and thus enhancing their national and international competitiveness. Dr. Hindawi's leadership and management style as evident from the major organizations that he headed was impeccable. It led to significantly improving the performance of such organizations. As a result, and under his leadership, the Ministry of Industry and Trade (1200 employees) and the Jordan Institution of Standards (400 employees) were awarded the first position in the King Abdullah II Award for Government Excellence in 2005 and 2003 respectively.

Since 2006, Dr. Hindawi established his regional management consultancy firm, Hindawi Excellence Group (HEG), operating from Dubai, United Arab Emirates. HEG specializes in total quality management, strategic planning, human resources management and development, process management, financial management and related fields. During the past seven years, HEG, under Dr. Hindawi's leadership, provided specialized consultancy and training services for more than forty major government and private sector organizations within the UAE and the region. During that period, he also chaired the Executive Committee of SAMA Dubai for three years, which is an international real estate development company and a member of the Dubai Holding Group.

Dr. Hindawi has also been the head and member of boards of directors of several organizations and companies including the Arab Industrial and Mining Organization, Jordan Agency for Economic Development, Jordan Upgrading and Modernization Program, Jordan Export Promotion Corporation, Jordan Industrial Estate Corporation, Natural Resources Authority and Jordan Iron and Steel Company.

Dr. Hindawi is a regionally recognized reference expert in the field of total quality management and strategic planning. He headed the Board of Examiners of the Dubai Award for Government Excellence (UAE) and King Abdullah II Award for Private Sector Excellence (Jordan) for several cycles. He was also a senior consultant for the Sheikh Khalifah Award for Excellence (UAE) and the Egypt Award for Excellence. He is also a certified ISO 9000 Quality Management Systems' Lead Auditor, and a certified ISO 14000 Environmental Management Systems' Lead Auditor.

Dr. Hindawi has a Ph.D in Manufacturing Engineering/ Management from Birmingham University (UK) specializing in restructuring sectoral policies for productive sectors in developing countries. He has a M.Sc. in Industrial Engineering/ Management from the University of Jordan and a B.Sc. in Aeronautical Engineering from Purdue University (USA).

He is 47 years old, married, with three children.

Dr. Ahmad Thougan Hindawi

Education:

- Aug. 1994 – Dec. 1998 Doctorate of Philosophy (Ph.D.)
Manufacturing and Mechanical Engineering
University of Birmingham
Birmingham, United Kingdom. Project: The Development of a Comprehensive and Integrated Total Quality Management / Strategic Planning Assessment and Adoption Model for the Productive Sectors in Developing Countries.
- Aug. 1992 – Aug. 1994 Masters of Science (M.Sc.)
Industrial Engineering and Industrial Management
University of Jordan
Amman, The Hashemite Kingdom of Jordan.
Project: Strategic Planning as a Tool for Restructuring Sectoral Policies of the Telecommunications Sector in Jordan.
Accumulated Average 84.4/100 (Excellent)
- Aug. 1984 – July 1988 Bachelor of Science (B.Sc.)
Aeronautical and Astronautical Engineering.
Purdue University
West Lafayette, Indiana, United States of America.
- Aug. 1983 – June 1984 Secondary School Certificate
The National Orthodox School
Amman, The Hashemite Kingdom of Jordan.
Accumulated Average 93.2/100 (Excellent)

Experience:

- September 2005 – Present **Chairman & Chief Executive Officer (CEO)**
Hindawi Excellence Group (HEG)
Dubai, United Arab Emirates
- Advisory and Executive Role during the period include:
- HEG clients include: Abu Dhabi Authority Transport, Dubai Municipality, UAE Ministry of Foreign Affairs, Dubai Customs, Emirates Identity Authority, Abu Dhabi Tourism Authority, Federal National Council, Emirates Standards and Metrology Authority, Dubai Roads and Transportation Authority, RAK Municipality, RAK Chamber of Industry and Trade.
 - Chairman of the Executive Committee and Senior Director for Business Excellence, SAMA Dubai, A member of Dubai Holding, Dubai-UAE (2006-2009).

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Experience:

- Oct.2004 – April 2005** Minister of Industry and Trade
Ministry of Industry & Trade
Amman, The Hashemite Kingdom of Jordan
- Aug. 2001 – Oct.2004** Director General
Jordan Institution for Standards and Metrology
Amman, The Hashemite Kingdom of Jordan
- Nov.2000 – Aug. 2001** Assistant General Director
Ministry of Industry and Trade
Amman, The Hashemite Kingdom of Jordan
- Oct.1997 – Aug. 2001** Director
Industrial Development Directorate
Ministry of Industry and Trade
Amman, The Hashemite Kingdom of Jordan
- Aug. 1992 – Sept. 1994** Sector Head
Telecommunications Sector and Industry Sector
Ministry of Planning
Amman, The Hashemite Kingdom of Jordan.
- Nov. 1991 – Oct. 1997** Researcher
Information Technology Sector
Higher Council for Science and Technology
Amman, The Hashemite Kingdom of Jordan.
- Nov. 1988 – Oct. 1991** Section Head – First Lieutenant
Quality Control Section
Royal Jordanian Air Force
Amman, The Hashemite Kingdom of Jordan.

Professional Consultancy:

- 1998 – 2004 Head of the Board of Examiners of the King Abdullah II Award for Excellence, Amman, Jordan.
- 2003 Head of the Board of Examiners of the Dubai Government Excellence Program (DGEP), the Executive Office, Dubai, United Arab Emirates.
- 1998 – 2002 A member of the Board of Examiners of the Dubai Government Excellence Program, the Executive Office, Dubai, United Arab Emirates.
- 2004 Senior Consultant of the Egypt Excellence Award, Industrial Modernization

Program (IMP), Cairo, Egypt.

- 1999 Senior consultant of the Sheikh Khalifah Award for Excellence, Abu Dhabi Chamber for Industry and Trade, Abu Dhabi, United Arab Emirates.
- 1992 Senior Consultant for the Managing Electrical and Electronics Industries in the Arab World Study, the Higher Council for Science and Technology, Amman, Jordan.

Board Memberships:

- 2004 – 2005** Member of the Ministerial Council for the Arab Industrial and Mining Organization (AIDMO).
- 1997 – 2004** Member in the Ministerial Council for the Arab Industrial and Mining Organization Executive Council and Consultative Council.
- 2004 – 2005** Member of the Executive Council of the International Standards Organization (ISO)..
- 2004 – 2005** Head of Board of Directors of the Jordan Investment Board (JIB).
- 2004 – 2005** Head of the Board of Directors of the Jordan Agency for Economic Development (JAED).
- 2004 – 2005** Head of the Steering Committee for the Jordan Upgrading and Modernization Program (JUMP).
- 2004 – 2005** Head of the Board of Directors of the Jordan Export Promotion Corporation (JEDCO).
- 1997 – 2004** Member in the Board of Directors of the Jordan Export Promotion Corporation (JEDCO).
- 2004 – 2005** Head of the Board of Directors of the Jordan Industrial Estates Corporation (JIEC).
- 2004 – 2005** Head of the Board of Directors of Jordan Institute for Standards and Metrology.
- 1997 – 2004** Member in the Board of Directors of Jordan Institute for Standards and Metrology.
- 2003 – 2004** Member of the Board of Directors of the National Commission for Industrialization.
- 1997 – 2004** Member of the Board of Directors of the Natural Resources Authority .
- 1997 – 2004** Member of the Investment Promotion Committee.
- 1998 – 1999** Member of the Board of Directors of the Jordan Iron and Steel Manufacturing Company.

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Main Committees::

1998 – 2001	Head of Small and Medium Sized Industries Development Committee, Amman, Jordan.
1997 – 2001	Industrial Policy Unit of the Higher Council for Science and Technology, Amman, Jordan.
1998 – 1999	Head of the Industrial Inputs Tax Exemptions Committee, Amman, Jordan.
1997 – 1998	Five Year Plan Committee for the Industrial and Mining Sectors 1999/2003, Amman, Jordan.
April 1994	Jordanian Government Negotiating Team with World Bank for Telecommunications Loans, Washington D.C., United States of America.
Sept. 1993	Integration of Science and Technology in Development Planning and Management Process, Amman, Jordan.
July 1993	Jordanian Government Negotiating Team with European Investment Bank for Telecommunications Loans, Luxembourg.

Main Courses attended:

March 1996	ISO 9000 Assessor / Lead Assessor Lloyds Register Quality Assurance Ltd., Birmingham, United Kingdom.
May 1997	ISO 14001 Auditor / Lead Auditor Lloyds Register Quality Assurance Ltd., Birmingham, United Kingdom.
May 1997	Developing Quality Management System (QMS) in the Service Sector Lloyds Register Quality Assurance Ltd., Birmingham, United Kingdom.
January 1997	ISO 14001 Appreciation Lloyds Register Quality Assurance Ltd., Birmingham, United Kingdom.

Professional Memberships:

1996 – Present	Member of the Jordan Businessmen Society.
1996 – Present	Founding member for the Jordan Society for Quality.
1988 – Present	Member in the Jordan Engineers Association.