



**World Customs
Organization**

AEO and Single Window

WTO MSMEs Meeting
29 October 2019

Authorized Economic Operator (AEO)



AEO is a party involved in the international movement of goods in whatever function that has been approved by or on behalf of a national Customs administrations as complying with WCO or equivalent supply chain security standards.



AEOs include

- *manufacturers,*
- *importers,*
- *exporters ,*
- *brokers carriers,*
- *consolidators,*
- *intermediaries,*
- *ports, airports,*
- *terminal operators,*
- *integrated operators,*
- *warehouses,*
- *distributors and*
- *freight forwarders.*

http://www.wcoomd.org/en/topics/facilitation/instrument-and-tools/frameworks-of-standards/safe_package.aspx

SAFE Authorized Economic Operator (AEO)

Eligibility criteria:

- demonstrated compliance record with Customs requirements,
- satisfactory system for the management of commercial records,
- financial viability, and
- security concerning cargo, conveyance, premises, IT, personnel and trade partners.

Benefits:

benefit of entire government/country,
Customs and Business

Government

- Improved revenue collection
- More FDI
- Coordinated Border Management
- > Economic development

Customs

- Efficient allocation of resources
- Streamlining requirements
- Driving Customs reform and modernization

Business

- reduced data sets for cargo release
- expedited processing and release
- minimum cargo security inspections
- reduction of/exemption from bank guarantees
- priority inspection
- reduction of theft and damage
- improved internal efficiency
- benefits from other countries – MRAs
- enhanced competitiveness and reputation

Article 7.7 of the WTO TFA

Authorized Operators

Additional trade facilitation measures to 'Authorized Operators'

Specified criteria may include:

- an appropriate record of compliance with Customs and other related laws and regulations;
- a system of managing records to allow for necessary internal controls;
- financial solvency, including, where appropriate, provision of a sufficient security or guarantee; and
- supply chain security.

✓ ***No criteria mandatory***

➤ At least three benefits of the following:

- low documentary and data requirements,
- low rate of physical inspections and examinations,
- rapid release time,
- deferred payment of duties, taxes, fees and charges,
- use of comprehensive guarantees or reduced guarantees,
- a single Customs declaration for all imports or exports in a given period, and
- clearance of goods at the premises of the authorized operator or another place authorized by Customs.

<http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/instruments-and-tools/tools/safe-package/faq-on-linkages-between-the-safe-ao-programme-and-article-7-7-of-the-wto-tfa-en.pdf?la=en>

MSMEs and AEO Programme



- ✓ Voluntary partnership programme
- ✓ All inclusive
- ✓ No restrictions to MSMEs
- ✓ No arbitrary or unjustifiable discrimination
- ✓ No entry barriers e.g. minimum turn over, minimum no of declarations or duty paid
- ✓ Flexibility and customization of security plans based on business model
- ✓ Not prescriptive approach : principle of proportionality
- ✓ Holistic and outcome based approach to assess overall compliance and adequacy of security requirements

What is in it for MSMEs:

FAQ: <http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/instruments-and-tools/tools/safe-package/aeo-and-sme.pdf?la=en>

Operational AEO Programmes (84)



Argentina	Ecuador	USA	United Arab Emirates	China	New Zealand	Israel
Bolivia	El Salvador	Paraguay	Tunisia	Fiji	Singapore	Moldova
Brazil	Guatemala	Egypt	Burundi	Hong Kong, China	Thailand	Republic of North Macedonia
Canada	Jamaica	Bahrain	Kenya	India	Vietnam	Norway
Colombia	Mexico	Jordan	Rwanda	Indonesia	Azerbaijan	Serbia
Costa Rica	Panama	Morocco	Mauritius	Japan	Armenia	Russian Federation
Cuba	Peru	Qatar	Uganda	Korea	Belarus	Switzerland
Dominican Republic	Uruguay	Saudi Arabia	Australia	Malaysia	EU (28 countries)	Turkey

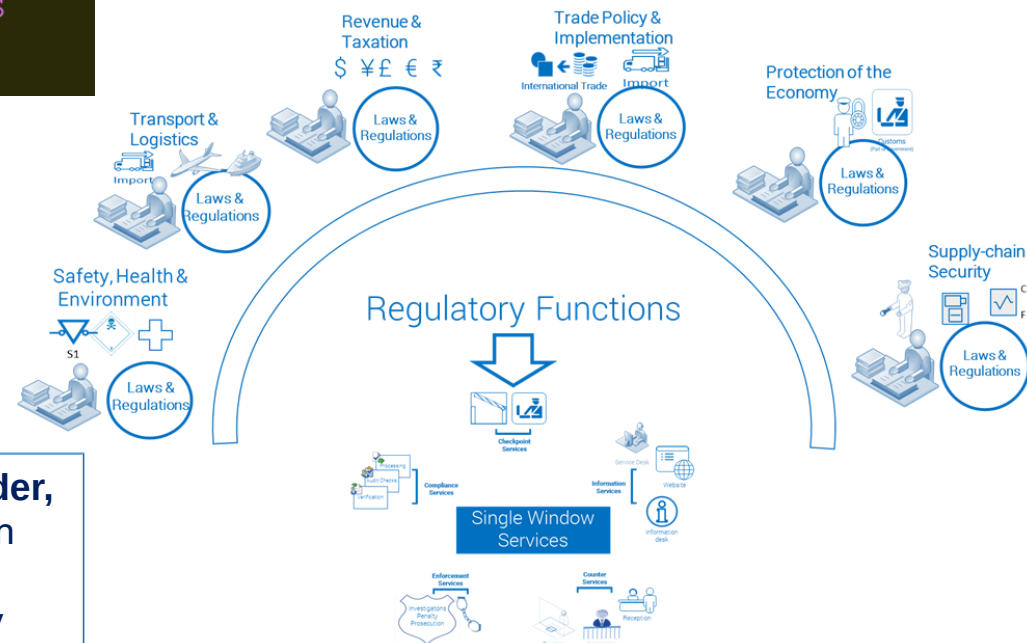
The Single Window Environment



Predictability
Connectedness,
Transparency
e-government
NTMs Costs
Public Innovation
Accountability
Responsiveness
Inclusiveness



The Single Window environment is a **cross border**, **'intelligent'**, facility that allows parties involved in trade and transport to lodge **standardized** information, mainly electronic, with a single entry point to fulfill all import, export and transit related regulatory requirements.



WCO Single Window Survey 2019



Cross Border Regulatory
Agencies

Information
Services

Checkpoint
Services



Cargo Operations
Services

Other Services
(Registration,
Business
Continuity)

SW Architecture

Business model

Innovative projects

Interoperability



Reform and Modernization-Monitoring Activities and Projects (RAMMAP) and Single Window Interactive Map (SWIM)

The World Customs Organization (WCO) RAMMAP-SWIM online platform is a collection of different types of informative map. It is designed to provide quick and user-friendly information on various international instruments impacting on international transactions, as well as information on progress with WCO Members' Single Window environments and trade facilitation measures. In addition, it will enhance the transparency of WCO Members' support activities, and provide related open-source information on trade facilitation measures through a News Feed Map. The platform takes advantage of several sources of information, WCO Surveys, Member Administrations' websites, WCO Secretariat intranet, and open-source information from other International Stakeholders.

The platform also comprises functionalities to simplify interactions between Members and the WCO Secretariat, automating and digitalizing some of the data collected in targeted areas such as Capacity Building activities.

The platform, which was devised as a structured database, provides relevant information for further performance monitoring activities.



Conventions Map



TA & CB Map



SWIM - TFM Map



News Feed Map

Quick instructions on how to use the platform:

On your first access, a pop up "About" page appears. The landing map is a Map with all six WCO regions, as shown by the legend left down corner of the Map. The landing page is randomly selected by the administrator or by the system automatically and may change weekly/monthly.

You can select a map type from the "Select a Map type" drop-down menu. In some cases, there may be the option of a second/third level of the drop-down menu, allowing you to pick out more information concerning the selected map. In the "Describe Map" option on each Map, you may find the relevant source and, if available, a link to the origin of the information. You can also click on a country on the map to see if any additional information is available. The information displayed on all the maps is updated on a regular basis.

The RAMMAP-SWIM information tool continues to enjoy financial support from the Customs Cooperation Fund of the Republic of Korea.

WCO Compendium

“Building a Single Window Environment”



<http://www.wcoomd.org/en/topics/facilitation/instrument-and-tools/tools/single-window-guidelines.aspx>

Volume 1- Executive GUIDE



○ V.1 - Part I



○ V.1 - Part II



○ V.1 - Part III



○ V.1 - Part IV



○ V.1 - Part V



○ V.1 - Part VI



○ V.1 - Part VII



○ V.1 - Part VIII



○ V.1 - Part IX

Volume 2- Practitioners GUIDE



○ V.2 - Part I



○ V.2 - Part II



○ V.2 - Part III



○ V.2 - Part IV



○ V.2 - Part V



○ V.2 - Part VI



○ V.2 - Part VII



○ V.2 - Part VIII



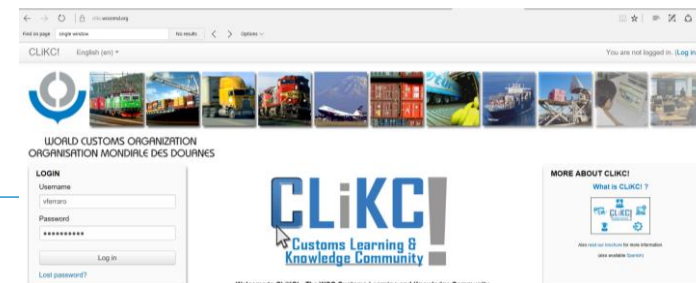
○ V.2 - Part IX

New training opportunity for the private sector



Join the online
Single Window
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[More information](#)



Thank you!

Pashupati N. Pandey

Senior Technical Officer
Compliance and Facilitation Directorate
World Customs Organization
Email: pn.pandey@wcoomd.org



Armen Manukyan

Technical Attaché
Compliance and Facilitation Directorate
World Customs Organization
E-mail Armen.Manukyan@wcoomd.org